



Al Shirawi Group Co.

## Quality and Environmental Policy

This policy applies to all employees

### VISION

The company's vision is to be the leading chemical handling company in the Middle East petroleum industry providing quality, safe operations in support of operators and leading service companies.

### AIM

To assure customer satisfaction by providing on time, quality products by complying with all requirements of the Quality and Environment Management System.

We will perform all activities in a manner which meets or exceeds all expectations of our customers and all interested parties.

Silica Hill is committed to protecting the environment of the Earth through good practices in environmental management, the organization has determined climate change is a relevant issue, tracking and disclosing Carbon Footprint.

### EXPECTATIONS

Top Management are accountable for the effectiveness of the Quality and Environment Management system.

They will determine risks and opportunities to give assurance that the Quality and Environmental Management systems can achieve the intended results.

Top Management will ensure meeting all applicable requirements, of clients, statutory and regulatory.

All employees will be fully aware of their requirements of Silica Hill QA and Environmental manuals and expected to comply.

Resources will be provided to ensure all employees are trained, competent and have the required equipment to ensure they carry out all operations as outlined.

All raw materials sourced will be quality assured through selection of approved vendors, continual QC checks and regular audits.

Manufactured products will be QC monitored through the manufacturing process and specification checked prior to delivery to

customers.

Samples of all materials will be maintained for a time period as agreed with clients.

All calibrations will be tracked and verified at required intervals.

By continual monitoring of customer feedback, we will ensure that any issues raised are addressed effectively, in a timely manner and with appropriate corrective actions assigned

We will monitor and assess the effectiveness of our program by visible Management involvement. All customer complaints will be addressed by Management, and they will assure all CAs are closed out.

Quality Assurance and Environment Policy will be reviewed at regular intervals to ensure continual improvement is maintained.

To minimise environmental impacts concerning our activities, products and services, we shall: -

- Comply with applicable compliance and other requirements to which the Company subscribes which relate to its environmental aspects.
- Prevent pollution, reduce waste and minimise the consumption of resources.
- Educate, train and motivate employees to carry out tasks in an environmentally responsible manner.
- Encourage environmental protection among suppliers and subcontractors.

Silica Hill is committed to continual improvement of operational and environmental performance using a Plan-Do-Check-Act approach (PDCA)

This Policy will be communicated to all staff, contractors and suppliers, and be available for all interested parties.

**General Manager**

  
Ashok K Singh

**President**

  
Ram Srivastav